Dear colleagues, customers and partners,

There is a lot of uncertainty these days, with many of us afraid and worried, even scared, as the global scale of the corona crisis is like nothing we have ever experienced. The strict containment measures imposed are unsettling, as are the grim headlines and media reports, so this anxiety is quite understandable. The situation forces us to live with our normal routines being massively disrupted, and each and every one of us must find a way of dealing with this challenge and navigate through this crisis on a personal level. On a corporate level, the challenge is no different. As a company, we must also do our best to navigate through this crisis.

Naturally, we have been taking the situation serious and have taken the necessary actions to make sure our employees, customers and partners – and their families – are protected as best as can be. Keeping our employees and potential visitors safe and in good health is our top priority. Thus, we took decisive and comprehensive actions to protect our global workforce, back in January. We implemented visiting and traveling restrictions and bans, and wherever possible, our staff work in alternate shifts as tandem teams or completely from home. Obviously, we adjust and adapt our policy in keeping with the latest advice or regulations issued by either government or medical experts to ensure our staff is safe at all times.

To do so effectively, we have set up crisis teams in all departments and task forces in all divisions, all of which analyze the situation on a daily basis, work out possible solutions and implement any measure that is needed –quickly, resolutely and in the best interest of company and staff.

In the present situation, it is of vital importance that each one of us takes full responsibility for oneself and their fellows. As before, and despite all restrictions, we respect and support the needs of our partners and customers. As difficult this situation is for all of us, we still do our very best to reliably provide our partners, customers and staff with the service and support.

Together, we will manage to overcome this situation. Stay safe & stay well!

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Hauke Hannig
Head of Corporate Communications

#fightthevirus